

# VISION

Our vision is clear and ambitious: Stronger, Healthier, More Active Communities

## MISSION

To work with Fleetwood Town Football Club and our key partners to inspire, empower, and help individuals and communities to improve their physical health and mental wellbeing

### **VALUES**

Trust- We will always be open , honest, transparent and reliable.

Commitment- We are steadfast in our dedication to our community,
partners, and participants.

Inclusivity- We will always strive to provide a platform of oppertunity for all.

Teamwork- We will always support each other, and foster lasting two-way relationships.

Inspiration- We will provide leadership, hope and opportunity through innovation.

### Job Vacancy

### Youth Divert Coordinator

Job Title: Youth Divert Coordinator

**Location:** Poolfoot Farm Sports Complex, Butts Road, Thornton Cleveleys,

FY5 4HX

**Salary:** £21,000-£24,000

**Employment Type:** Weekdays, Evenings, with the potential to work

weekends. (Hours determined by the needs of the service)

Full Time - 37 hours

**Overview of Company:** Fleetwood Town Community Trust (FTCT) is a vibrant and active community project that aims to provide socially inclusive community, health and education engagement programmes which aim to make a difference to the lives of people within our communities.

Having successfully attained charitable status, the challenge for the Trust is now to reach even more people and increase the role we play in the local community. The Trust offers many diverse activities that aim to provide the people in Wyre and Fylde with the opportunities to participate and enjoy themselves in a fun, friendly environment.

**Purpose of Position:** Due to the growth of the organisation and the Community Cohesion department, we are currently recruiting a Youth Divert Coordintor to develop the existing project to the next level.

We are looking for forward thinking, driven, ambitious people who are enthusiastic, ambitious, hardworking, reliable and want to join our community team.



#### **Key Responsibilities:**

- To be responsible for the coordination of the Youth DIVERT programme, working with young people aged 10-17 years old.
- Effectively manage the caseload of referrals received from external stakeholders, i.e. Youth Offending Team.
- Mentor individuals with the aim of improving their health, goal setting and improvement of behaviour and attitude.
- Mentor and develop working relationships with the young people and their parent/guardians, relevant to the project area, signposting to additional internal and external activities.
- Complete and maintain individual learning plans, progress reviews and monitoring reports for each external funding organisation.
- Work collaboratively with a range of stakeholders, with the aim of identifying suitable referrals and providing further opportunities and workshops to those involved.
- Conduct 1:1 interventions and activities with individuals, identifying their needs through assessment and tailoring sessions to support them whilst managing risk.
- Ensure all activities are correctly monitored with the appropriate risk assessments, safeguarding and health and safety procedures put in place.
- To support with the collection of project and participant outcomes, through survey's, case studies and other measuring tools across all project area's.



#### **Skills and Qualifications Required:**

#### **Essential:**

- Minimum of GCSE Level C or above within English, Maths and ICT
- Training and mentoring skills
- Up-to-date Safeguarding and First Aid Qualifications
- Strong interpersonal skills for communicating with a range of people and partners
- Excellent planning, organisational & time-management skills
- Competent IT skills (including Microsoft Office and monitoring platforms such as Views)
- Ability to work under own initiative and meet timescales
- Relevant knowledge of youth work locally
- Knowledge of local agencies to link in with
- Experience of engaging with young people in a youth setting
- Minimum of 2 years experience of working within a community focussed setting
- Understanding of the importance of providing a high-quality experience for young people
- Relevant experience of organising coordinating a project
- Experience of delivering 1-1 mentoring and intervention sessions
- Understanding of safeguarding, health and safety and equality principles, policies and procedures
- Experience of working with participants Not in Education, Employment or Training (NEET)
- Experience in writing, developing and delivering educational lessons, workshops and/or session plans.
- Full UK Driving Licence & access to a suitable vehicle for work
- Positive attitude to work & dedication to making a difference



#### Skills and Qualifications Required (continued):

#### Desirable:

- Degree in relevant subject (e.g. Sport)
- NGB Level 2 (or above)
- More than one Sport or Fitness Qualification
- Experience of data collection for monitoring and evaluation purposes



#### **General Responsibilities:**

#### **Health and Safety**

To take reasonable care for the health and safety of oneself, other employees and members of the public who may be affected by your acts or omissions at work

To comply with all aspects of the Fleetwood Town FC Health and Safety Policy and Arrangements, to enable the company to perform its civil and statutory obligations in relation to Health and Safety

#### **Customer Service**

Identify and meet the needs of colleagues and our customers, focusing on initiating and welcoming contact and communications whilst striving to deliver first class customer service

Recognise potential complaint situations and make effective steps to avoid and/or resolve these situations

#### **Self-Development**

To take responsibility for your own development and to help realise your own potential by undertaking any necessary internal or external training sessions in accordance with the Company's Performance and Development Review Policy

#### **Teamwork**

Ensure effective communication within your work team and across the Company whilst actively offering support and guidance as necessary



#### **General Responsibilities (continued):**

#### **Equal Opportunities and Harassment**

To cooperate with measures introduced to ensure there is equality of opportunity in employment.

To ensure understanding, awareness and compliance with the Company's Equal Opportunities Policies

To ensure that the working environment is free of sexual and racial harassment and intimidation and any other form of harassment constituting unacceptable behaviour which is personally offensive

This document is a guide only and should not be regarded as exclusive or exhaustive. It is intended as an outline indication of the areas of activity and will be amended in the light of changing needs of the organisation.

All employees may be required to undertake any other duties as may be reasonably requested.

This job description may be subject to revision following discussion with the person appointed and forms part of the contract of employment.



